

Disclosure to Clients for Compliance with FINRA Rule 4370

J.P. Morgan Securities LLC (“JPMS”) has corporate policies and procedures in place which strive to provide assurance and confidence that business continuity and contingency plans are adequate to support an unexpected disruption of our information systems and office facilities. The following business continuity control practices are in place:

1. Recovery plans designed to restore the JPMS environment, which include alternative work spaces and back-up computer systems;
2. The recovery plans are subject to annual testing;
3. The recovery tests utilize off-site copies of data, applications, and system software;
4. Materials identified as necessary to resume operations are stored at off-site locations with security and environmental controls; and
5. Long-range plans have been developed which relate to strategic business plans.
6. A regular review of capacity and resource needs is performed to update processing and storage requirements.

Our control policies, procedures, and practices have been reviewed, examined, and/or tested by internal and independent auditors. JPMS has business continuity plans, which have been tested. These plans include off-site facilities for trading, critical investment systems, and operating areas. In addition, call forwarding and other telecommunication services are in place to provide continued communication between JPMS and its clients. The specific details of these plans are confidential for obvious security reasons. We also have extensive back-up policies, procedures, and processes in place designed to handle recovery activities with minimal interruption in service if a critical system failure should occur. Precautionary measures include the back-up and storage of critical data files on a regular basis on two independent media: disc and tape. Critical back-up tapes are then removed from the primary production site and stored at an off-site facility daily.

The recovery plans, policies, procedures, and practices address events ranging from small events to regional crises. Such events would include damage to or loss of single floors within our facilities, individual computer systems, entire facilities or data centers, and wide scale disruptions which affect both our staff and facilities/systems. JPMS will endeavor to continue business on behalf of its clients on that same business day during any and all events, recognizing that service may be impacted for longer periods depending upon the seriousness of the event.

In the event of a disaster or business disruption, if you are unable to contact your JPMS account representative, please contact the firm on (800) 392-3936 or through any JPMorgan Chase office.

For further information, please contact your JPMS account representative. The recovery and business continuity plans of JPMS are subject to modification without notice. Updates will be posted to JPMS websites and customers may request this information by contacting the number above. JPMS does not guarantee that for every event or business disruption: (i) such plans will be successfully implemented; or (ii) such plans, if implemented will be sufficient and appropriate to avoid, deter, or mitigate the event or business disruption. In addition, in that JPMS is dependent upon various infrastructures (*e.g.*, transportation, telecommunications, exchanges, and industry utilities) JPMS’s ability to implement its plans may be impacted by issues with these infrastructures.